



BOB TAFT
GOVERNOR
STATE OF OHIO

January 6, 2006

Mr. Anup Gupta
AG PrintPromo Solutions
540 Graham Road
Cuyahoga Falls, OH 44221

Happy New Year Anup!

I wanted to take a minute to thank you for your assistance.

Congrats on a job well-done every single time! Your attention to detail and personal service touch were above all. It's often hard to use a company outside our direct service area when we have rushed needs. You came through for us in a pinch with our specialty printed commemorative pens and more.

I have referred other state agencies to your company and will continue to do so. The excellent quality of products, MBE status, and experience in the marketplace are a genuine asset to Ohio.

Thanks again, and keep up the great work!

Best wishes,

A handwritten signature in blue ink that reads "Karry Thacker".

Karry Thacker
Business Manager
(614) 644-0858

